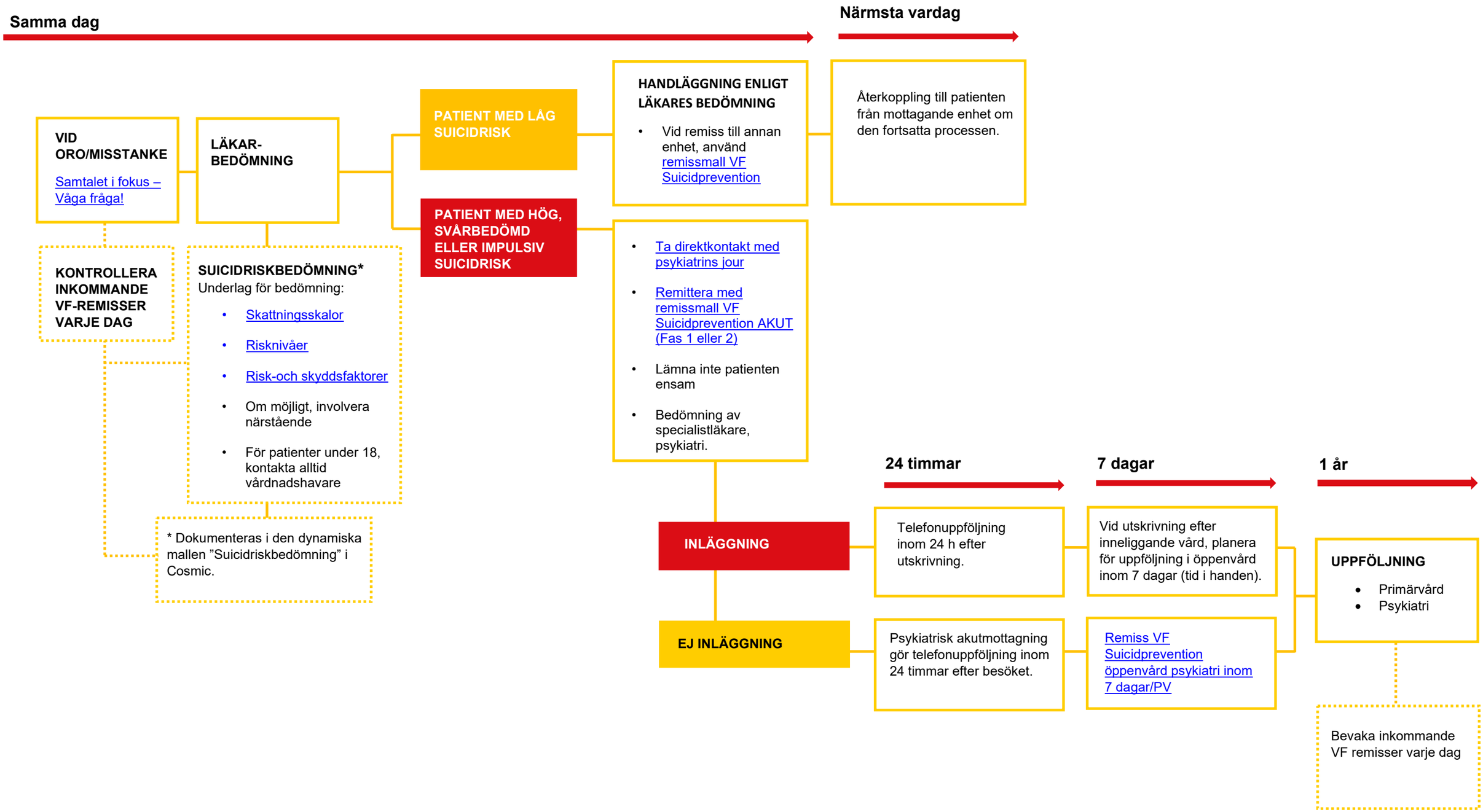Vårdförlopp suicid, fas 1, primärvård: Suicidnära patienter